

Q11 How would you rate CBCC's assistance, based on your personal experience?

Answered: 177 Skipped: 6



| | POOR | PARTIAL OK | OK | PRETTY GOOD | EXCELLENT | TOTAL | WEIGHTED AVERAGE |
|---|------------|------------|-------------|--------------|--------------|-------|------------------|
| ☆ | 3.23% 5 | 1.94% 3 | 7.74% 12 | 35.48% 55 | 51.61% 80 | 155 | 4.30 |