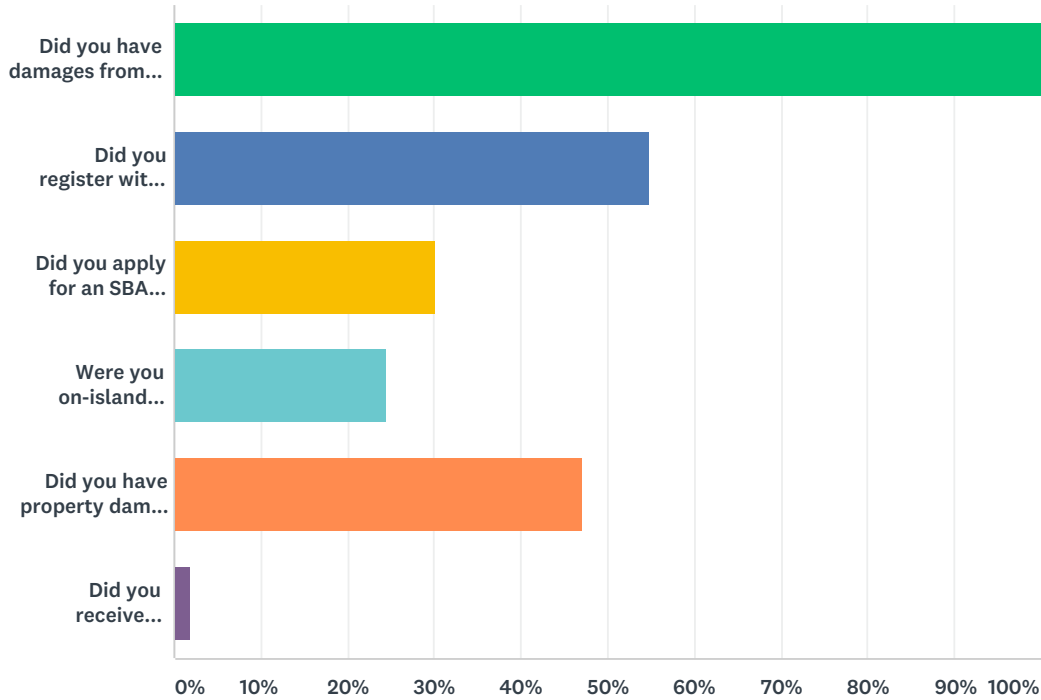


# Q1 What was your experience with Irma and afterwards? Check all that are YES answers for your family.

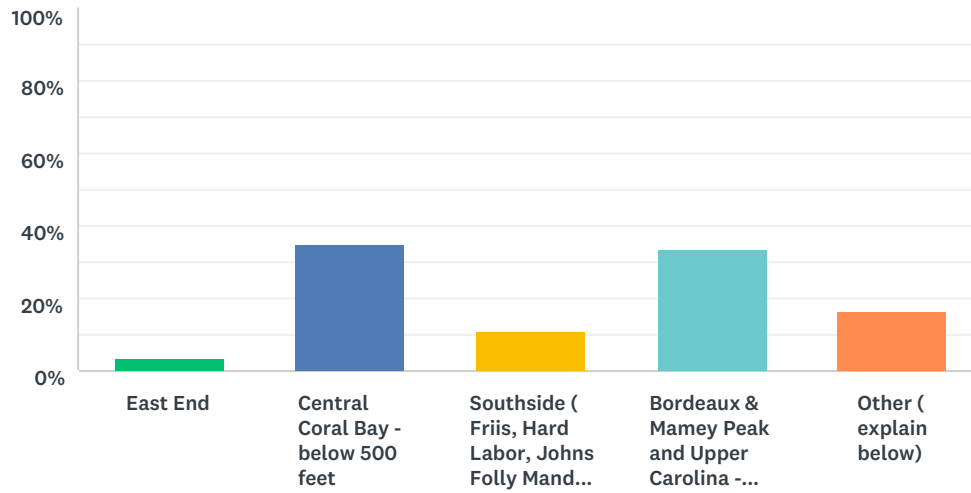
Answered: 53 Skipped: 2



ANSWER CHOICES	RESPONSES	
Did you have damages from Hurricane Irma?	100.00%	53
Did you register with FEMA?	54.72%	29
Did you apply for an SBA loan?	30.19%	16
Were you on-island during Irma?	24.53%	13
Did you have property damage insurance?	47.17%	25
Did you receive disaster related unemployment benefits?	1.89%	1
Total Respondents: 53		

## Q2 What neighborhood is your home in?

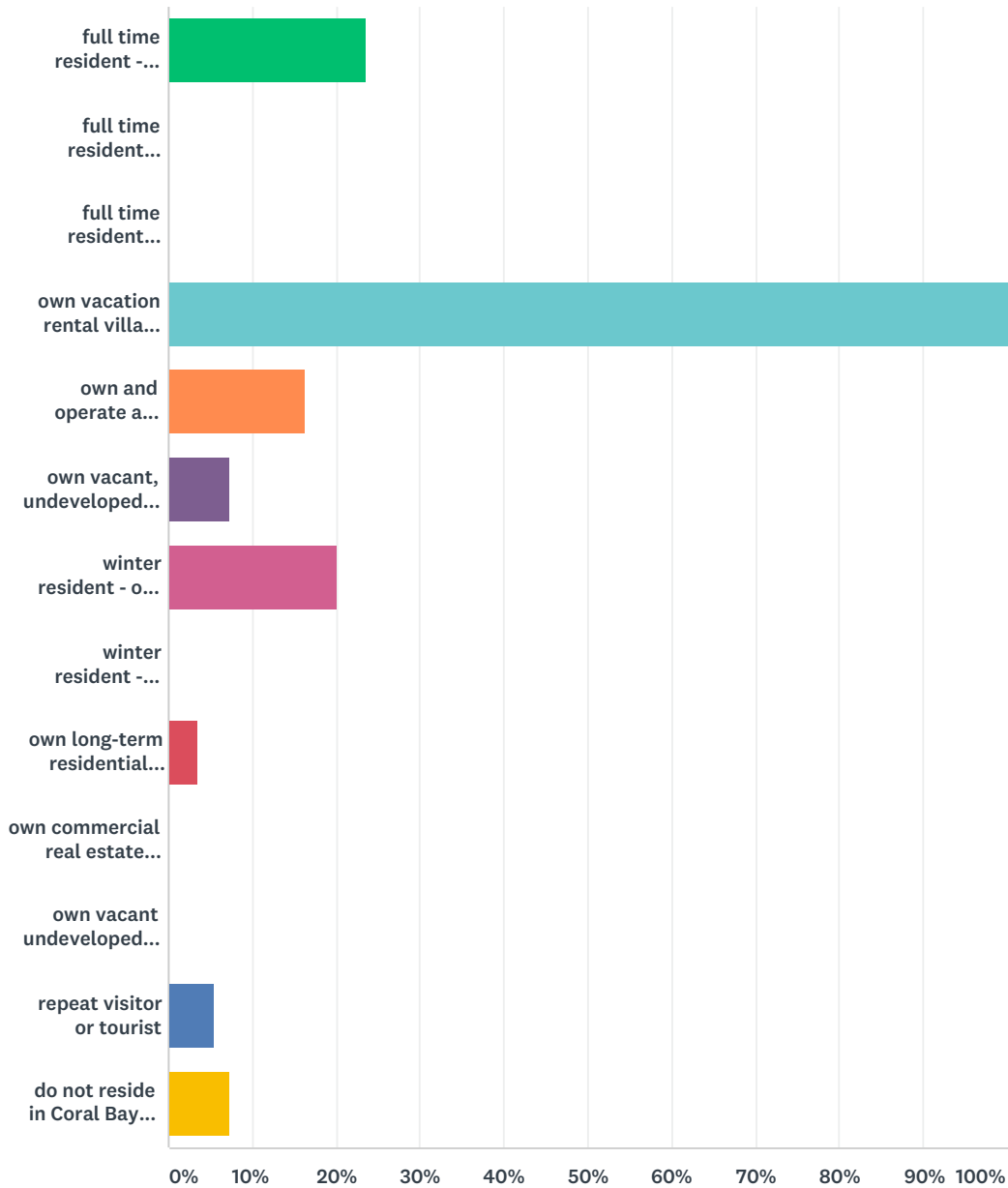
Answered: 54 Skipped: 1



ANSWER CHOICES	RESPONSES	
East End	3.70%	2
Central Coral Bay - below 500 feet	35.19%	19
Southside ( Friis, Hard Labor, Johns Folly Mandahl )	11.11%	6
Bordeaux & Mamey Peak and Upper Carolina - above 500 feet	33.33%	18
Other ( explain below )	16.67%	9
<b>TOTAL</b>		<b>54</b>

### Q3 What are your relationships to Coral Bay, St. John? Please Check all that apply.

Answered: 55 Skipped: 0

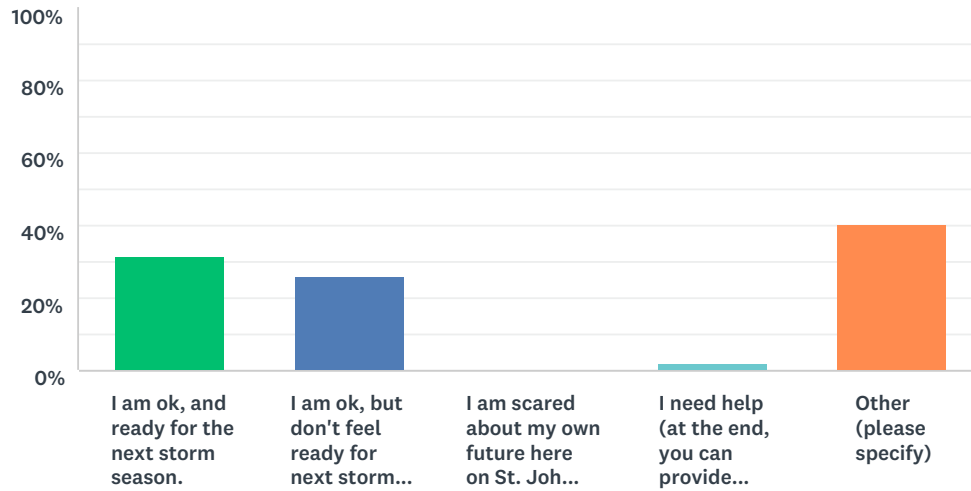


ANSWER CHOICES	RESPONSES	
full time resident - homeowner	23.64%	13
full time resident -renter	0.00%	0
full time resident -live-aboard boater	0.00%	0
own vacation rental villa or apartment	100.00%	55
own and operate a business here	16.36%	9

own vacant, undeveloped property	7.27%	4
winter resident - own seasonal home	20.00%	11
winter resident - renter	0.00%	0
own long-term residential rental apartment or building	3.64%	2
own commercial real estate property	0.00%	0
own vacant undeveloped real estate property	0.00%	0
repeat visitor or tourist	5.45%	3
do not reside in Coral Bay currently, but plan to reside in Coral Bay in future.	7.27%	4
Total Respondents: 55		

### Q4 How would you describe your condition now 7 months after the storm. Check one.

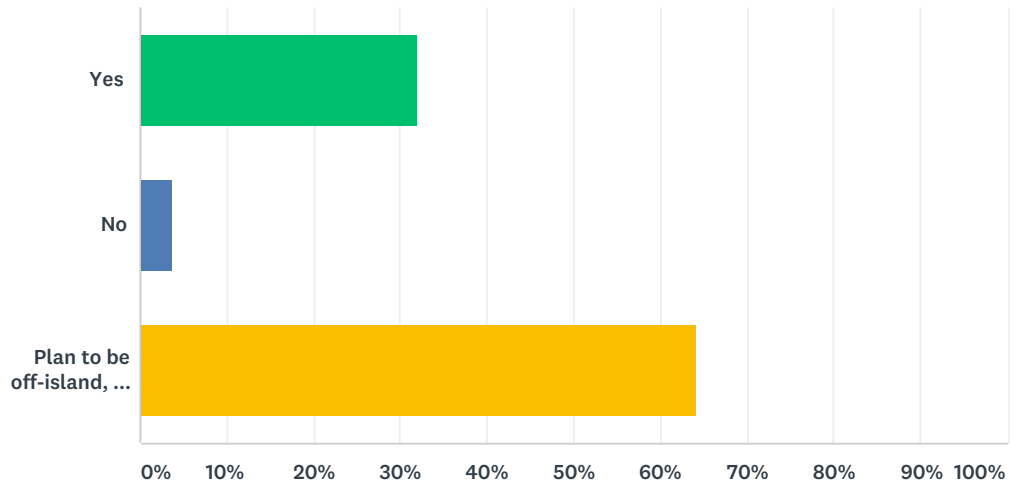
Answered: 54 Skipped: 1



ANSWER CHOICES	RESPONSES	
I am ok, and ready for the next storm season.	31.48%	17
I am ok, but don't feel ready for next storm season - explain below, please.	25.93%	14
I am scared about my own future here on St. John, don't see clear path to recovery.	0.00%	0
I need help (at the end, you can provide contact info, if you prefer)	1.85%	1
Other (please specify)	40.74%	22
<b>TOTAL</b>		<b>54</b>

### Q5 Do you have a safe place to stay for this hurricane season?

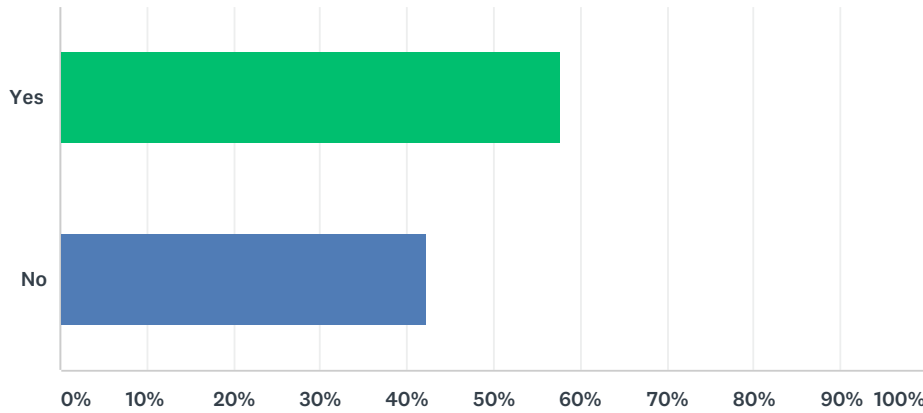
Answered: 53 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	32.08%	17
No	3.77%	2
Plan to be off-island, so not applicable	64.15%	34
<b>TOTAL</b>		<b>53</b>

### Q6 Can you reliably call emergency services 911 or 340-776-9110 from your Coral Bay residence by cellphone, landline, or internet calling?

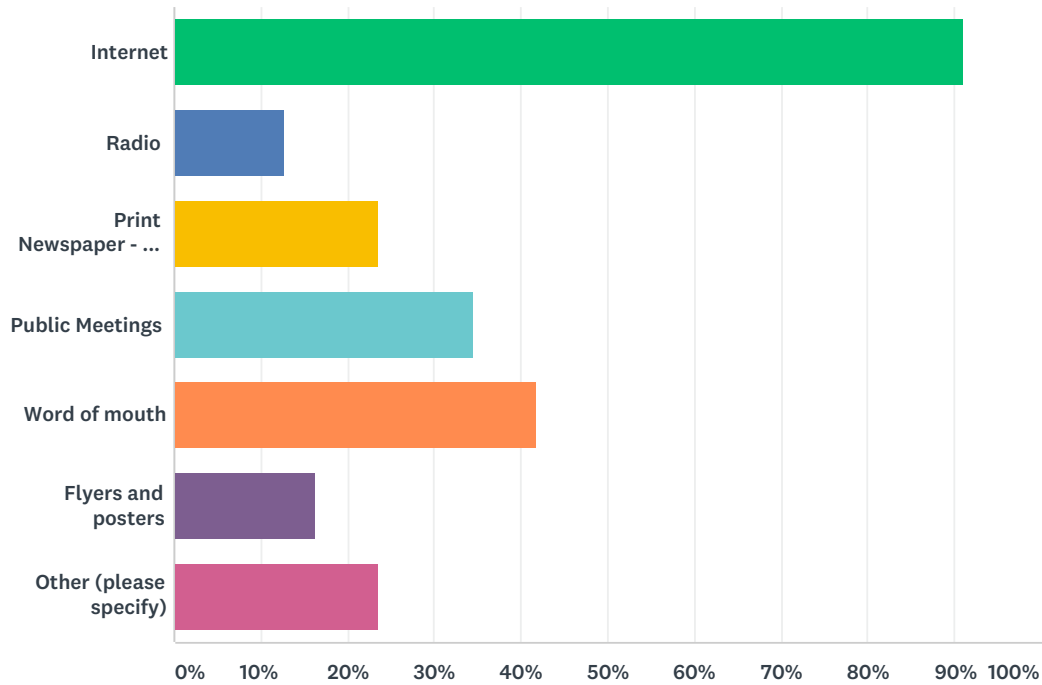
Answered: 45 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	57.78%	26
No	42.22%	19
TOTAL		45

### Q7 What are your preferred ways, post hurricane, to receive VI news and information that you need? Check all that you enjoy using.

Answered: 55 Skipped: 0

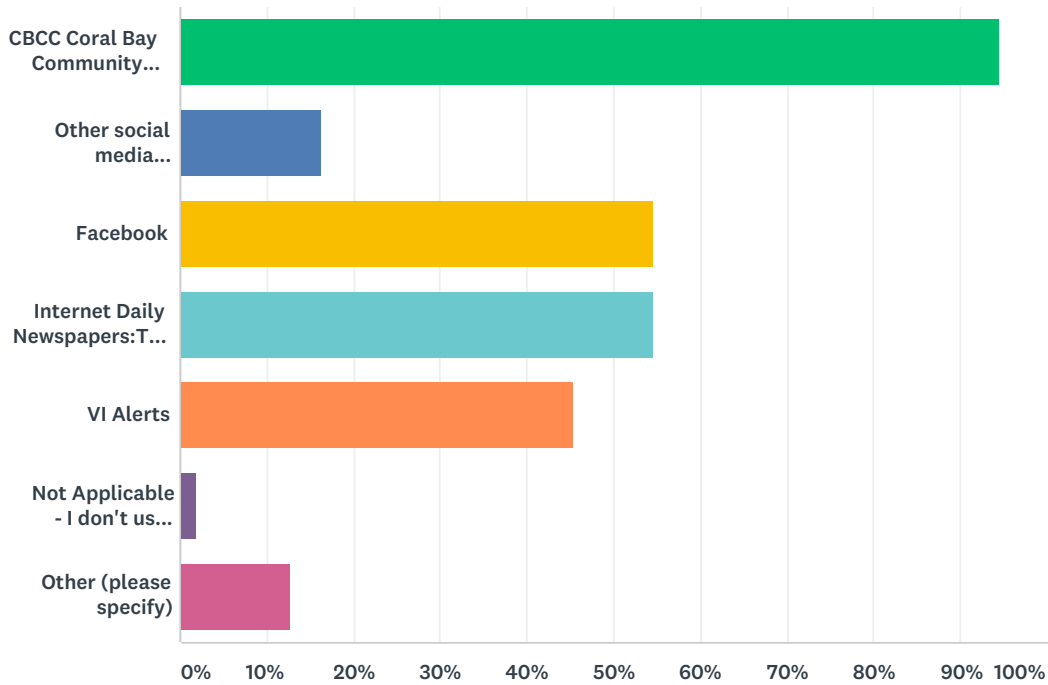


ANSWER CHOICES	RESPONSES
Internet	90.91% 50
Radio	12.73% 7
Print Newspaper - VI Daily News	23.64% 13
Public Meetings	34.55% 19
Word of mouth	41.82% 23
Flyers and posters	16.36% 9
Other (please specify)	23.64% 13
Total Respondents: 55	



### Q8 Using the internet - What are your preferred ways, post hurricane, to receive VI news and information that you need?

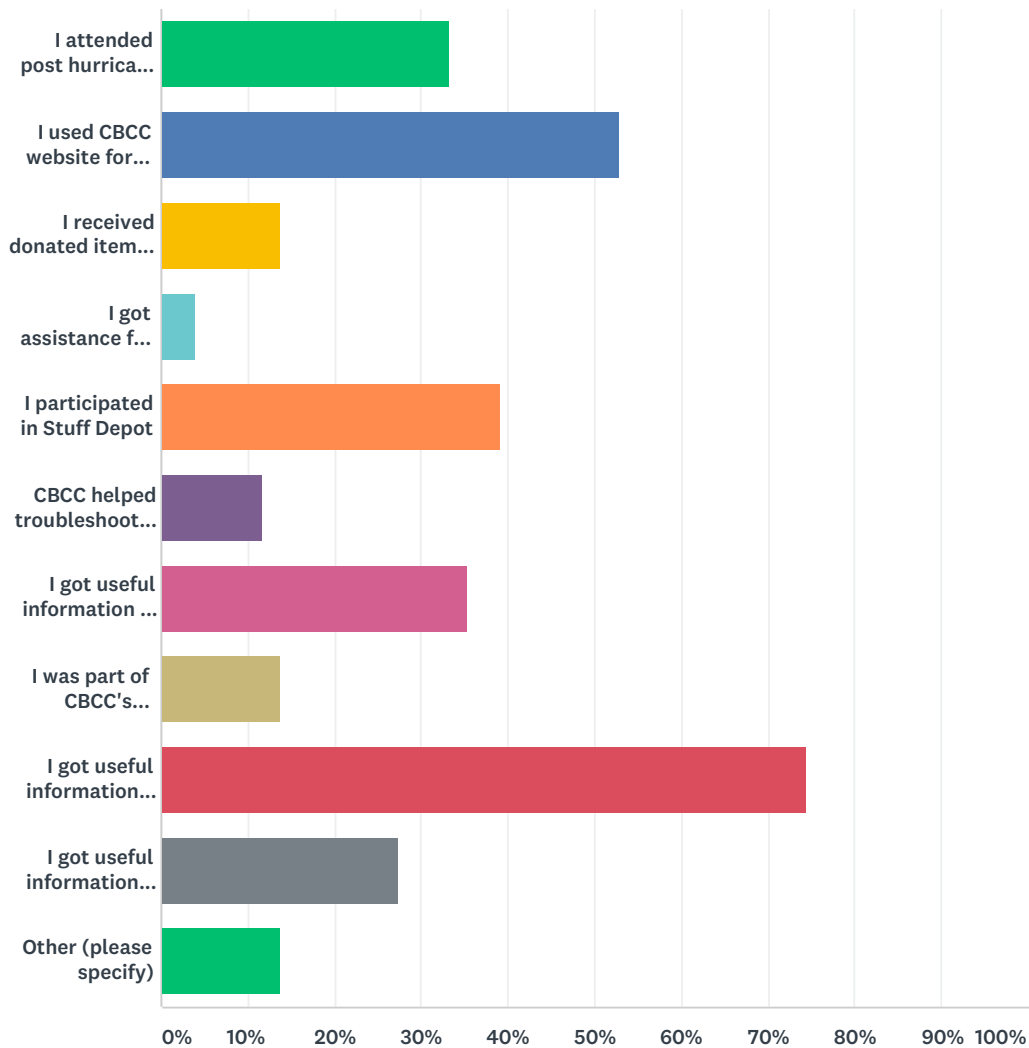
Answered: 55 Skipped: 0



ANSWER CHOICES	RESPONSES	
CBCC Coral Bay Community Council email updates	94.55%	52
Other social media (excluding Facebook)	16.36%	9
Facebook	54.55%	30
Internet Daily Newspapers: The Source, Tradewinds, Vi Consortium, Vi Daily News	54.55%	30
VI Alerts	45.45%	25
Not Applicable - I don't use internet for this.	1.82%	1
Other (please specify)	12.73%	7
Total Respondents: 55		

### Q9 What services, if any, have you personally received via CBCC since the hurricanes? (Check all that apply)

Answered: 51 Skipped: 4

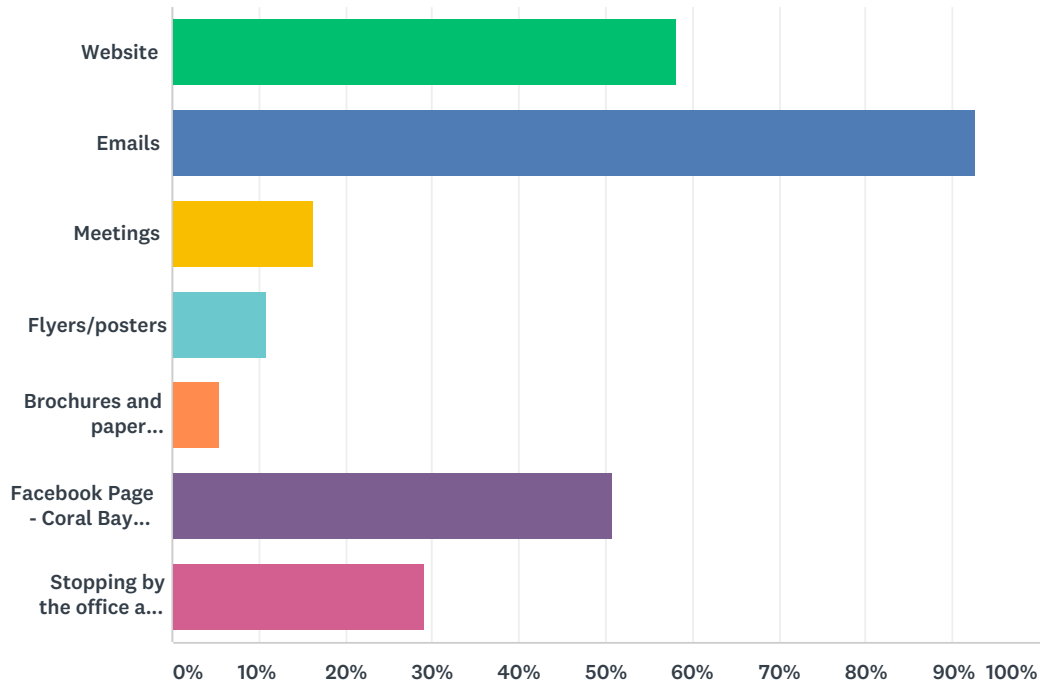


ANSWER CHOICES	RESPONSES
I attended post hurricane information meetings at CBCC office after storms	33.33% 17
I used CBCC website for useful recovery info and phone numbers	52.94% 27
I received donated items being distributed by CBCC	13.73% 7
I got assistance from CBCC to get volunteer agency help	3.92% 2
I participated in Stuff Depot	39.22% 20
CBCC helped troubleshoot my problems in getting assistance	11.76% 6
I got useful information and advice at CBCC's office.	35.29% 18
I was part of CBCC's volunteers and donation fundraising - and it felt good.	13.73% 7
I got useful information from CBCC emails.	74.51% 38

I got useful information from CBCC's facebook page.	27.45%	14
Other (please specify)	13.73%	7
Total Respondents: 51		

### Q10 What are the best ways for CBCC to give you useful information? Please check three(3).

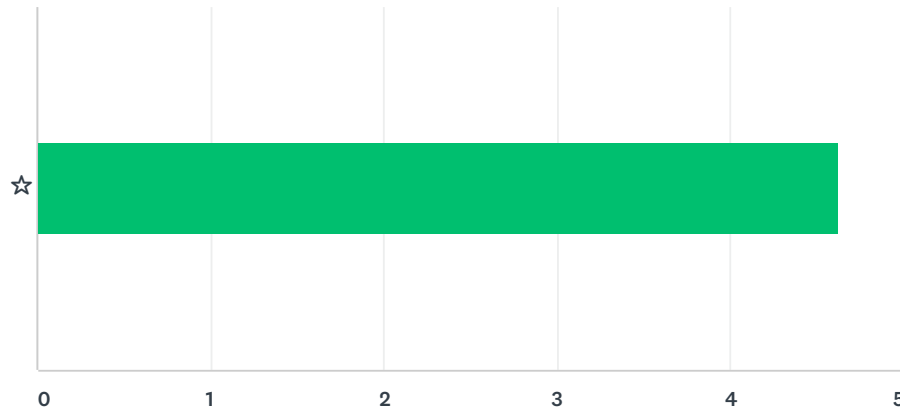
Answered: 55 Skipped: 0



ANSWER CHOICES	RESPONSES	
Website	58.18%	32
Emails	92.73%	51
Meetings	16.36%	9
Flyers/posters	10.91%	6
Brochures and paper newsletters	5.45%	3
Facebook Page - Coral Bay Community Council	50.91%	28
Stopping by the office and by telephone	29.09%	16
Total Respondents: 55		

### Q11 How would you rate CBCC's assistance, based on your personal experience?

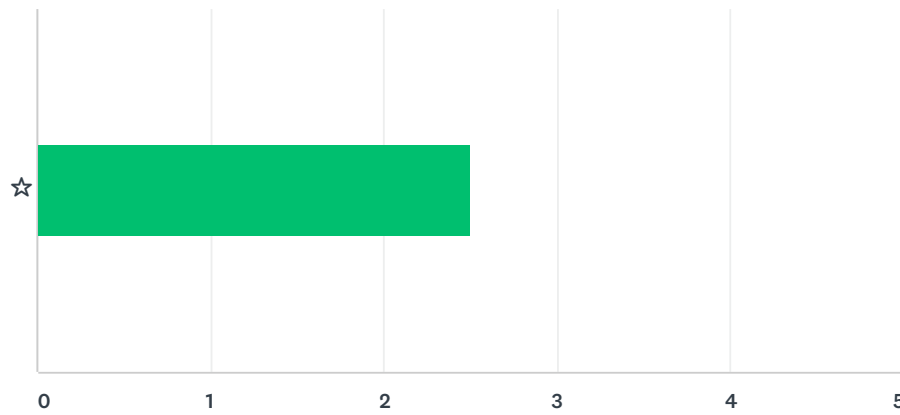
Answered: 53 Skipped: 2



	POOR	PARTIAL OK	OK	PRETTY GOOD	EXCELLENT	N/A	TOTAL	WEIGHTED AVERAGE
☆	1.89%	0.00%	0.00%	20.75%	50.94%	26.42%	53	4.62
	1	0	0	11	27	14		

## Q12 What has been your personal experience with FEMA process? Please rate.

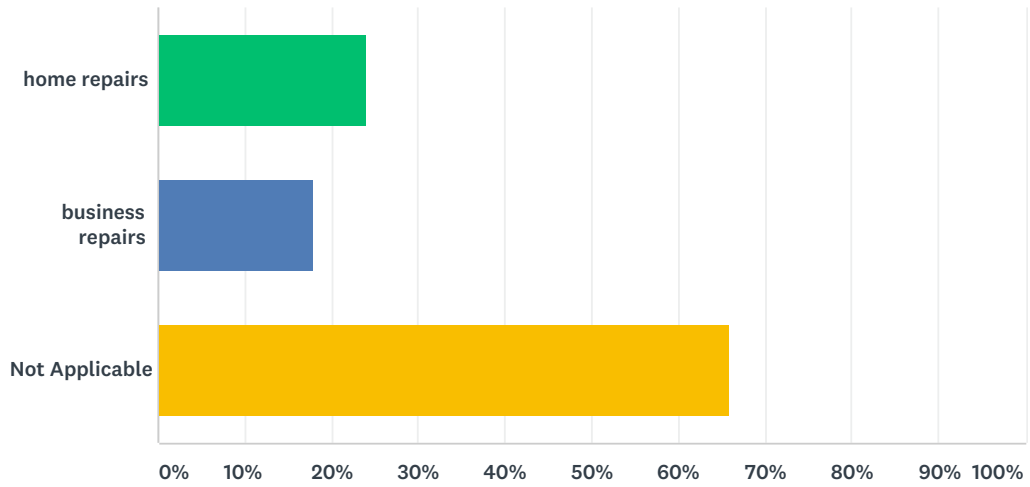
Answered: 53 Skipped: 2



	POOR	PARTIAL OK	OK	PRETTY GOOD	EXCELLENT	N/A	TOTAL	WEIGHTED AVERAGE
☆	16.98% 9	11.32% 6	13.21% 7	13.21% 7	1.89% 1	43.40% 23	53	2.50

### Q13 What kind of SBA loan(s) did you apply for? Choose all that apply

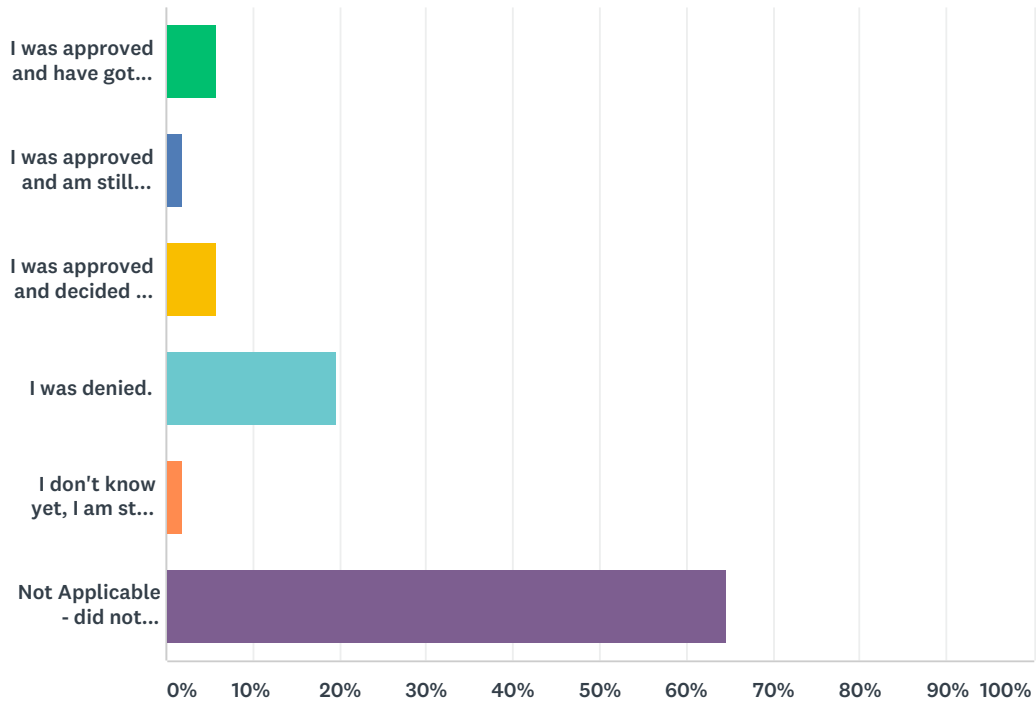
Answered: 50 Skipped: 5



ANSWER CHOICES	RESPONSES
home repairs	24.00% 12
business repairs	18.00% 9
Not Applicable	66.00% 33
Total Respondents: 50	

## Q14 What happened with your SBA loan application?

Answered: 51 Skipped: 4

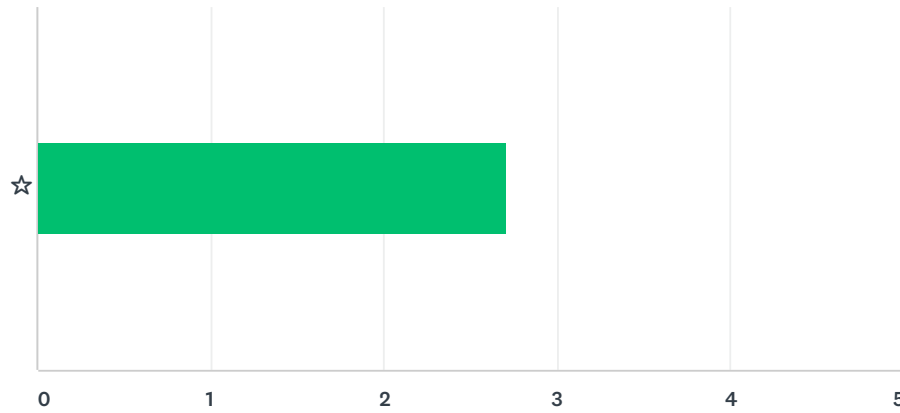


ANSWER CHOICES	RESPONSES	
I was approved and have gotten it.	5.88%	3
I was approved and am still in the process of getting funds.	1.96%	1
I was approved and decided not to get it.	5.88%	3
I was denied.	19.61%	10
I don't know yet, I am still in the process.	1.96%	1
Not Applicable - did not apply.	64.71%	33
Total Respondents: 51		



### Q15 What has been your personal experience with the property insurance process? Please rate.

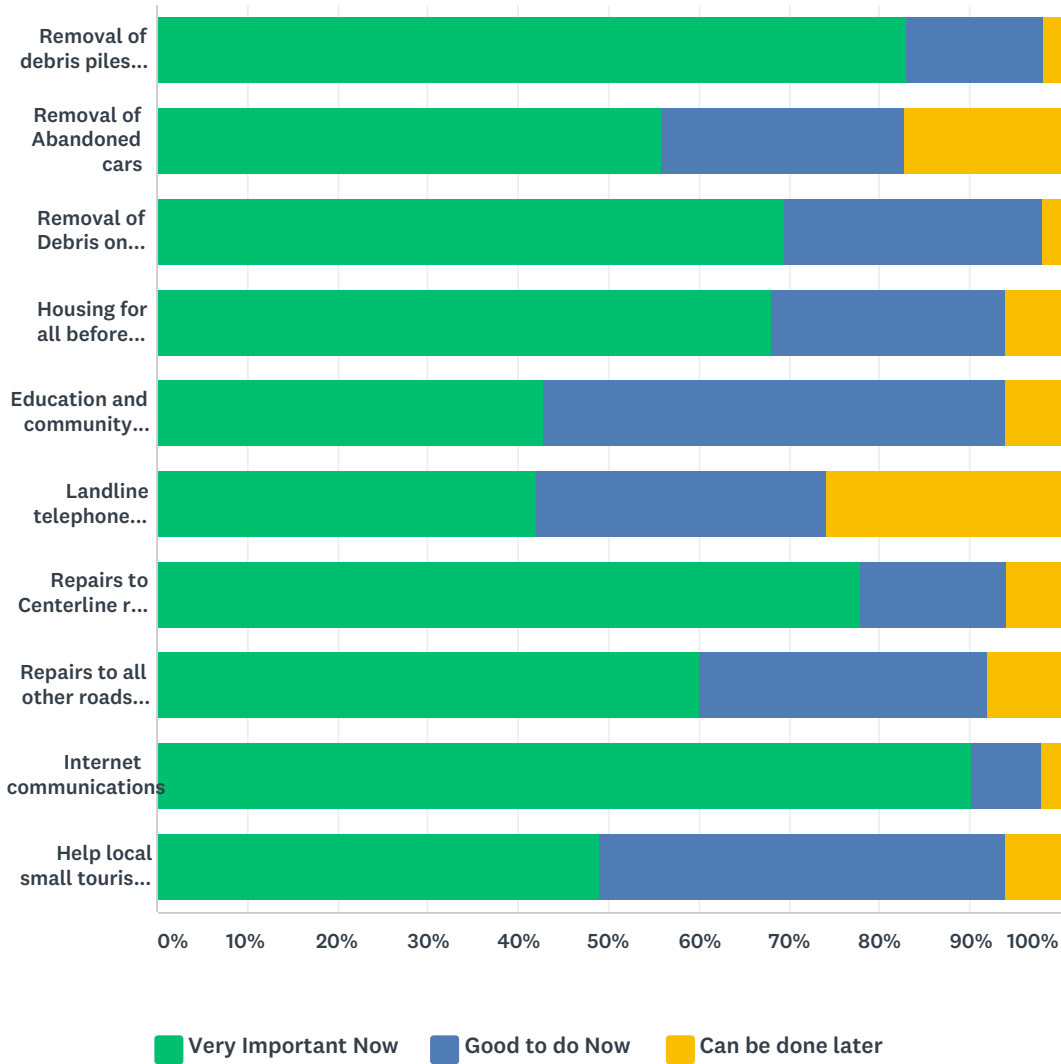
Answered: 49 Skipped: 6



	POOR	PARTIAL OK	OK	PRETTY GOOD	EXCELLENT	N/A	TOTAL	WEIGHTED AVERAGE
☆	12.24% 6	8.16% 4	6.12% 3	12.24% 6	4.08% 2	57.14% 28	49	2.71

### Q16 Please rank these community/government issues for recovery in NEXT 3 Months.

Answered: 54 Skipped: 1

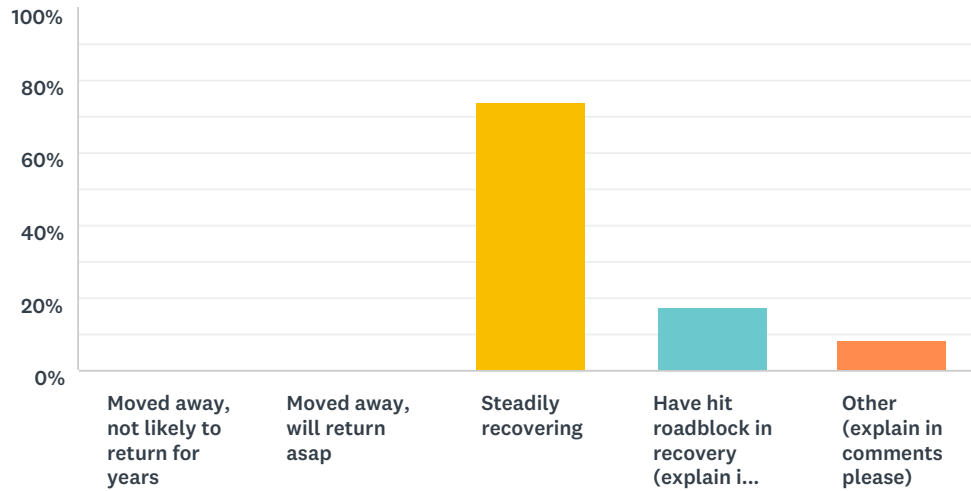


	VERY IMPORTANT NOW	GOOD TO DO NOW	CAN BE DONE LATER	TOTAL
Removal of debris piles along roadsides	83.02% 44	15.09% 8	1.89% 1	53
Removal of Abandoned cars	55.77% 29	26.92% 14	17.31% 9	52
Removal of Debris on private property that may fly and hit other property in windstorms	69.39% 34	28.57% 14	2.04% 1	49
Housing for all before hurricane season	68.00% 34	26.00% 13	6.00% 3	50
Education and community facilities restoration	42.86% 21	51.02% 25	6.12% 3	49
Landline telephone communications	42.00% 21	32.00% 16	26.00% 13	50

Repairs to Centerline road Route 10 & Southside Road Route 107	78.00% 39	16.00% 8	6.00% 3	50
Repairs to all other roads that access our homes (whether public or private)	60.00% 30	32.00% 16	8.00% 4	50
Internet communications	90.20% 46	7.84% 4	1.96% 1	51
Help local small tourism related businesses	48.98% 24	44.90% 22	6.12% 3	49

### Q17 What is your personal hurricane recovery status ? Please add comments too.

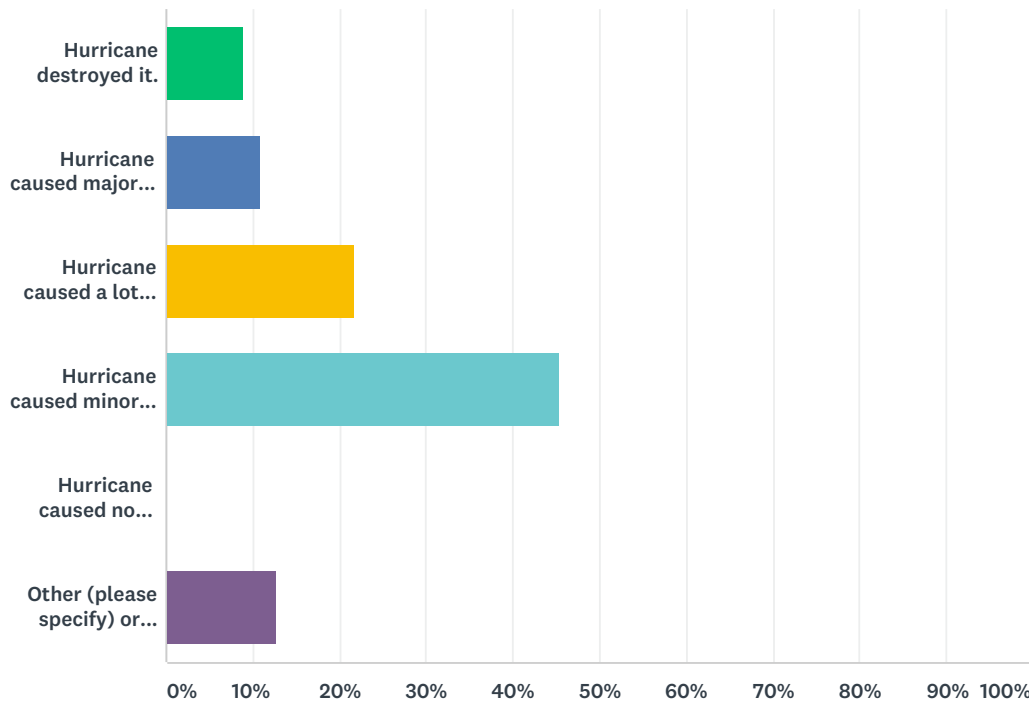
Answered: 46 Skipped: 9



ANSWER CHOICES	RESPONSES	
Moved away, not likely to return for years	0.00%	0
Moved away, will return asap	0.00%	0
Steadily recovering	73.91%	34
Have hit roadblock in recovery (explain in comments please)	17.39%	8
Other (explain in comments please)	8.70%	4
<b>TOTAL</b>		<b>46</b>

### Q18 What is happened to your residential structure in Coral Bay? If you own more than one, choose the main one. If renter, please answer too.

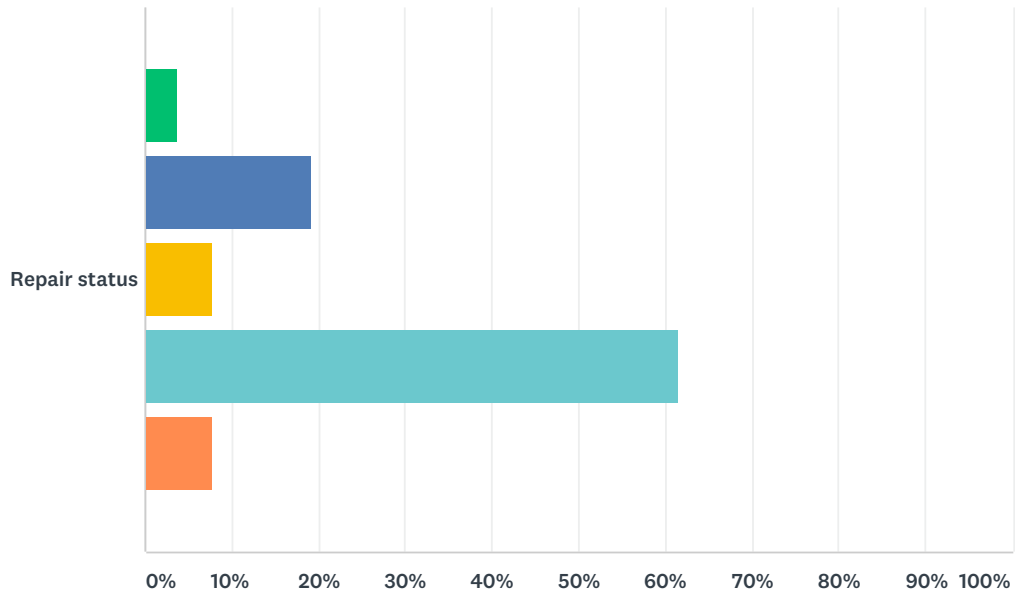
Answered: 55 Skipped: 0



ANSWER CHOICES	RESPONSES	
Hurricane destroyed it.	9.09%	5
Hurricane caused major damage, not habitable afterwards.	10.91%	6
Hurricane caused a lot damage, can still live there, sort of.	21.82%	12
Hurricane caused minor damage.	45.45%	25
Hurricane caused no damage	0.00%	0
Other (please specify) or comments	12.73%	7
<b>TOTAL</b>		<b>55</b>

### Q19 What is the repair status of this residential structure ?

Answered: 52 Skipped: 3



- Leaving it "as is"
- Repaired enough that house should survive hurricane season
- No significant repairs started
- Almost Fully Repaired
- Planning a complete rebuild-- that will take time.

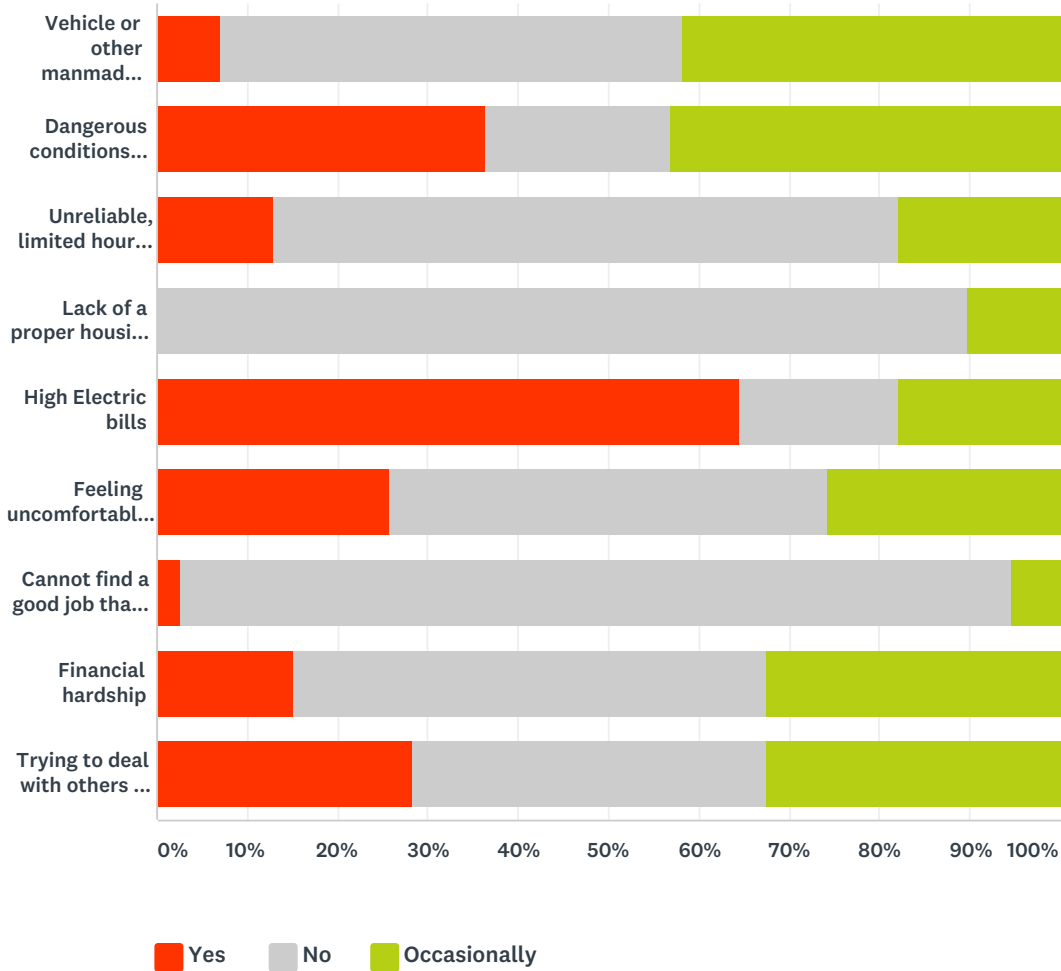
	LEAVING IT "AS IS"	REPAIRED ENOUGH THAT HOUSE SHOULD SURVIVE HURRICANE SEASON	NO SIGNIFICANT REPAIRS STARTED	ALMOST FULLY REPAIRED	PLANNING A COMPLETE REBUILD-- THAT WILL TAKE TIME.	TOTAL
Repair status	3.85%	19.23%	7.69%	61.54%	7.69%	52
	2	10	4	32	4	

## Q20 What is the most important infrastructure to be added to Coral Bay and why?

Answered: 48 Skipped: 7

## Q21 On St John, which of the following causes you routine frustration?

Answered: 50 Skipped: 5



	YES	NO	OCCASIONALLY	TOTAL
Vehicle or other manmade noise reaching into my home	6.98% 3	51.16% 22	41.86% 18	43
Dangerous conditions while driving	36.36% 16	20.45% 9	43.18% 19	44
Unreliable, limited hours, bus service	12.82% 5	69.23% 27	17.95% 7	39
Lack of a proper housing unit	0.00% 0	89.74% 35	10.26% 4	39
High Electric bills	64.44% 29	17.78% 8	17.78% 8	45
Feeling uncomfortable about the future for me and my family	25.64% 10	48.72% 19	25.64% 10	39
Cannot find a good job that suits me	2.70% 1	91.89% 34	5.41% 2	37
Financial hardship	15.00% 6	52.50% 21	32.50% 13	40

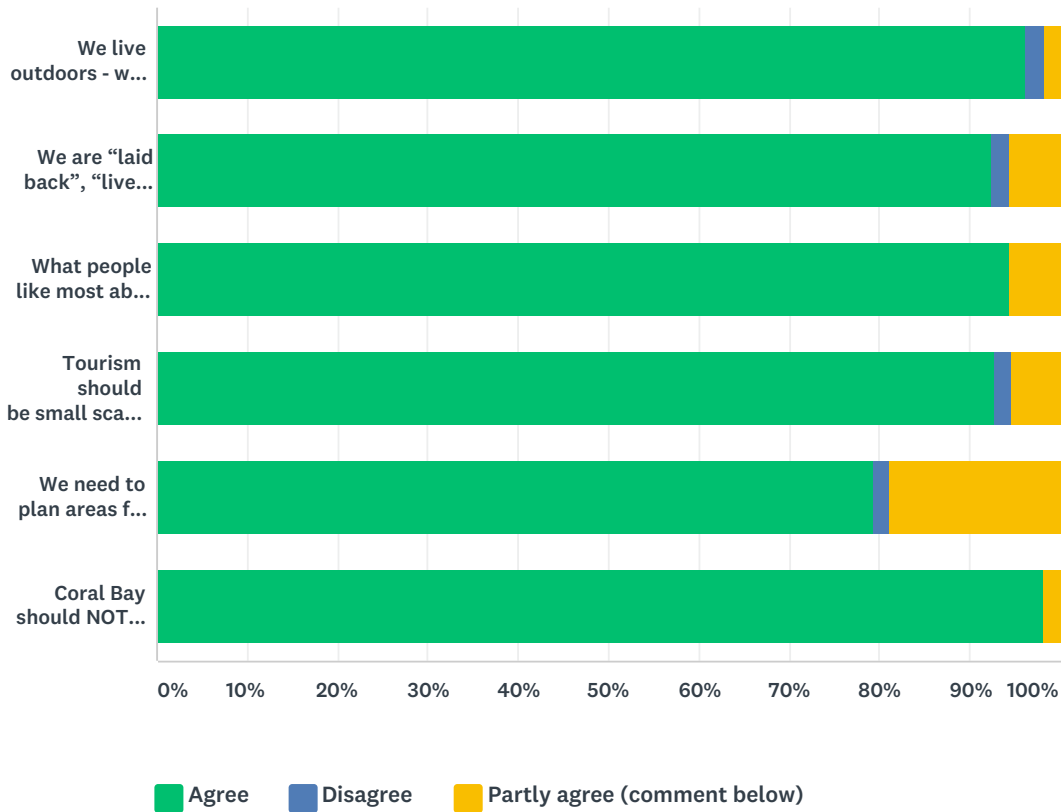


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Trying to deal with others to get my own recovery underway	28.26%	39.13%	32.61%	
	13	18	15	46

## Q22 Post Storms in Coral Bay - The following are statements that received significant support in our 2005 and 2013 Coral Bay Vision surveys. Do you agree or disagree with these value statements today?

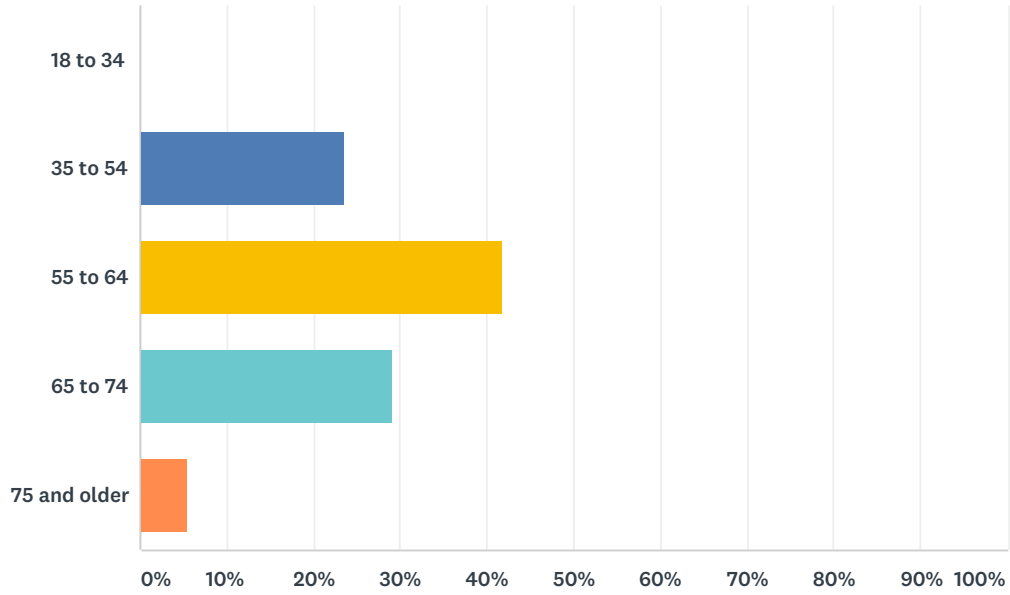
Answered: 55 Skipped: 0



	AGREE	DISAGREE	PARTLY AGREE (COMMENT BELOW)	TOTAL
We live outdoors - want to be able to continue to do this, safe from crime, congestion, and man-made noise.	96.23% 51	1.89% 1	1.89% 1	53
We are "laid back", "live and let live" people. Unity is in Respect for the individual and nature.	92.45% 49	1.89% 1	5.66% 3	53
What people like most about living in Coral Bay is "Quiet" - meaning both in noise and "laid-back" style. Also "less people", "country", "not too crowded". Outdoor living, lots of green space, access and closeness of water, appreciation of nature and beautiful views are key elements.	94.34% 50	0.00% 0	5.66% 3	53
Tourism should be small scale, and continue as rental villas and lunch stops, not large scale hotels or developments.	92.73% 51	1.82% 1	5.45% 3	55
We need to plan areas for commercial and residential development, placement and funding of infrastructure, public access to the water, and protection of the environment.	79.25% 42	1.89% 1	18.87% 10	53
Coral Bay should NOT become like Cruz Bay or St. Thomas in character. It should remain different.	98.18% 54	0.00% 0	1.82% 1	55

### Q23 What is your age?

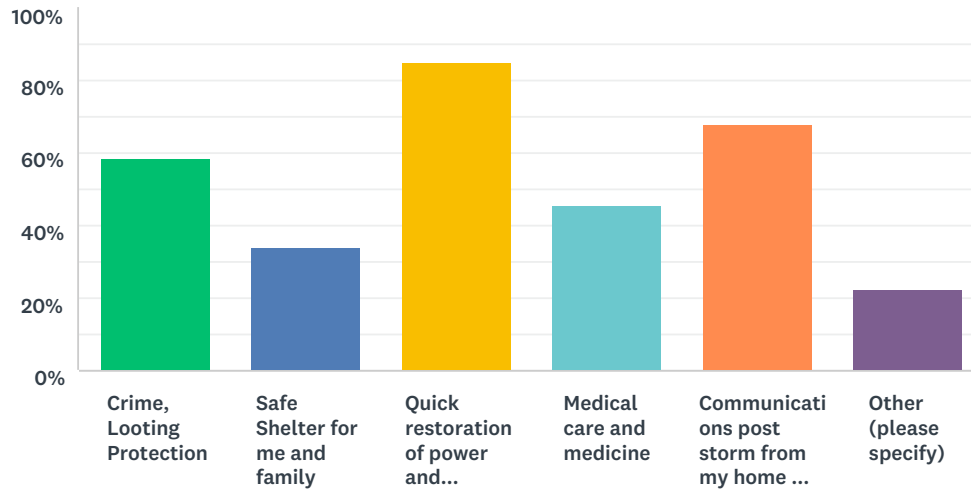
Answered: 55 Skipped: 0



ANSWER CHOICES	RESPONSES
18 to 34	0.00% 0
35 to 54	23.64% 13
55 to 64	41.82% 23
65 to 74	29.09% 16
75 and older	5.45% 3
<b>TOTAL</b>	<b>55</b>

## Q24 What are your main priorities for this hurricane season, if there is a storm? Check all that apply.

Answered: 53 Skipped: 2



ANSWER CHOICES	RESPONSES	
Crime, Looting Protection	58.49%	31
Safe Shelter for me and family	33.96%	18
Quick restoration of power and internet	84.91%	45
Medical care and medicine	45.28%	24
Communications post storm from my home or nearby	67.92%	36
Other (please specify)	22.64%	12
Total Respondents: 53		

**Q25 If you need help in recovering, please provide your contact information below. It will not be reviewed with your answers to the survey, but provided to advisor staff separately. You can also call the CBCC office at 340-776-2099**

Answered: 8 Skipped: 47

ANSWER CHOICES	RESPONSES	
Name	100.00%	8
Company	25.00%	2
Address	100.00%	8
Address 2	25.00%	2
City/Town	87.50%	7
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	8
Phone Number	100.00%	8